

Appendix A 2023-24 Service Level Performance Indicators

Scrutiny Committee: Environment and Economy (9)					
PI Number	Performance Indicator	Directorate	If this PI is reported in Corporate Plan, PI number is given	Targets	
				2022-23 Q4 Outturn Trajectory is 'Bigger is better' unless stated otherwise	2023-24 target Targets have been approved unless stated otherwise
Service Area: Economy					
PI 69	Businesses supported by the Council (Targeted)	Place	Yes PI 82 New for 23-24	2,527 Businesses (Target 1,358 Businesses)	1,700 Businesses
PI 70	Qualifications achieved by adults (Targeted)	Place	Yes PI 75 New for 23-24	1,523 Qualifications (Target 1,400 Qualifications)	1,400 Qualifications
PI 71	Amount of external funding attracted to Lincolnshire (Targeted)	Place	no	£13,552,460 (Target £17,525,673)	£14m
Service Area: Flooding					
PI 72	Flooding incidents investigated (Contextual)	Place	Yes PI 84 New for 23-24	3 Incidents Contextual	Contextual
PI 73	Properties protected from flooding (Contextual)	Place	Yes PI 85 New for 23-24	19 Properties (Target 60 Properties)	Contextual WEF 2023/24 reporting
Service Area: Waste					

Scrutiny Committee: Environment and Economy (9)					
PI 76	Recycling at County Council owned Household Waste Recycling Centres (Targeted)	Place	PI 38	73.08% (Target 75%)	75%
PI 160	Recycling Rate (new national formula) (Targeted)	Place	PI 37	40.11% (Target 50%)	50%
PI 161	Household waste collected (kilograms per household per year) (Targeted)	Place	PI 36	927 kg per household (Target 1000kg per household) Smaller is better	1000kg
PI 162	Household waste to landfill (percentage) (Targeted)	Place	PI 39	3.13% (Target 5%) Smaller is better	5%